Determining System Specs (Windows 7 and 10)

You'll use Windows' dxdiag program. Click the start button and type dxdiag in the search box (blue arrow)

Click the dxdiag.exe result (red arrow)

Programs (1)		
S dxdiag.exe		
Files (1)	I	
DxDiag.txt	I	
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₽ See more results		
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dxdiag × Shut down →	J	

The dxdiag program will start (see figure). Click the "Save All Information" button (green arrow) and save the report to a location you know (eg. Desktop). You can use any filename or accept the deafult "DxDiag.txt".

Send the DxDiag.txt file to Cadre (email attachment is fine)

Note that you can see your version of windows and if it's 32 or 64 bit (blue arrow). You can see your graphics card information by selecting the "Display" tab at the top of the window.

😵 DirectX Diagnostic Tool	
System Display Sound Input	
This tool reports detailed information about the Direc	tX components and drivers installed on your system.
If you know what area is causing the problem, click the visit each page in sequence.	ne appropriate tab above. Otherwise, you can use the "Next Page" button below to
System Information	
Current Date/Time:	Wednesday, December 30, 2015, 4:44:43 PM
Computer Name:	PC-CADRE01030
Operating System:	Windows 7 Professional 64-bit (6. 1, Build 760 1)
Language:	English (Regional Setting: English)
System Manufacturer:	Dell Inc.
System Model:	XPS 8700
BIOS:	BIOS Date: 12/08/14 09:09:35 Ver: 04.06.05
Processor:	Intel(R) Core(TM) i7-4790 CPU @ 3.60GHz (8 CPUs), ~3.6GHz
Memory:	16384MB RAM
Page file:	3159MB used, 29508MB available
DirectX Version:	DirectX 11
Check for WHQL digital signatures	
DxDiag 6.01.7601.17	514 32-bit Unicode Copyright © 1998-2006 Micro coration. All rights reserved.
Help Run 64-bit DxDiag	Next Page Save All Information Exit